

## Further Considerations

## APPENDIX 3

	Issues Raised	The Council's Response
1.	<p><b>Specialist service and identification of needs</b></p> <ul style="list-style-type: none"> <li>There was general support for the principle of enabling individuals who currently receive care outside the county returning to live in Gwynedd. It would be an opportunity for individuals to return to their communities, and would be of great help that service users could be near to their families. It was acknowledged at the same time that this would not be appropriate in all cases. Many of the service users who receive care outside the county are in successful placements, that meet complex needs, and any change could have a negative impact on them.</li> <li>There was also agreement that offering a specialist service and provision in specific fields would also be a positive development. There was a need for a high level of specialist skills and training for staff.</li> </ul>	<ul style="list-style-type: none"> <li>Following the Winterbourne Report Gwynedd Council are committed to prioritising the accommodation and support needs of individuals living outside the County.</li> <li>We will work closely with service users and their families/carers to assess their needs.</li> <li>We will ensure support and assistance to the current residents of Y Frondeg and other identified prospective tenants.</li> <li>We will be working closely with every individual to ensure that their wellbeing and support needs is identified and met.</li> <li>A comprehensive training programme will be arranged to ensure the staff have the necessary skills to support individuals with complex and profound needs and if necessary develop specialist skills to meet specific individual needs.</li> <li>We will be working closely with the health service to ensure multidisciplinary</li> </ul>

	<ul style="list-style-type: none"> <li>• The need to consider Autism separately was stressed. It was said that more information is needed for a specialist provision for Autism.</li> <li>• It's important to keep in mind that change for service users create anxiety and that it is necessary to ensure co-production.</li> <li>• There was a need to identify the kind of needs that the individuals who will live in the new development have in order to ensure an appropriate service for them.</li> </ul>	<p>working.</p> <ul style="list-style-type: none"> <li>• When planning the new services we will ensure input from experts and relevant organizations in the field of Autism and other specialised fields.</li> <li>• Incorporating research findings and utilising specialised knowledge is essential when planning a new services and providing appropriate training for staff.</li> <li>• There is an intention to establish a focus group consisting of representatives from service users, families /carers, organizations, professional staff, social workers, occupational therapists, nurses, psychologists to ensure input into planning the new development.</li> <li>• We will ensure that there is support, communication and careful planning with each prospective service user in order to support them through the period of change</li> <li>• There will be an assessment of the needs of each potential tenant</li> <li>• We will ensure that the welfare of service users are given priority and that their voice is heard through focus</li> </ul>
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		and advocacy groups.
<b>2.</b>	<p><b>Communication</b></p> <ul style="list-style-type: none"> <li>The need for effective and clear communication with service users and their families was emphasised and to ensure a Welsh language provision.</li> </ul>	<ul style="list-style-type: none"> <li>It is intended to establish a focus group with the stakeholders, with a key focus on co-production.</li> <li>We will ensure effective communication with the main stakeholders, a voice for the service users and a regular update from the focus groups.</li> <li>We are committed to continue with having Welsh-speaking staff in the new development in accordance to Gwynedd Council's language policy</li> <li>An advocacy service will be available to ensure that the voice of the service user is heard and facilitate effective communication.</li> </ul>
<b>3.</b>	<p><b>The present service</b></p> <ul style="list-style-type: none"> <li>The staff of Y Frondeg home were highly praised for the quality of care they have provided in the home over the years. A service user said they were very happy in Y Frondeg. The need for Y Frondeg residents to be able to continue to live together was stressed.</li> </ul>	<ul style="list-style-type: none"> <li>It is the intention that the current Frondeg staff will transfer to the new development. They will be offered training to develop their skills further and strengthen the service.</li> <li>This will be of great support to the current residents to adapt with moving when the new development is ready.</li> </ul>
<b>4.</b>	<p><b>Costs</b></p>	

	<ul style="list-style-type: none"> <li>• Some were asking where the £3.18 million in capital costs was coming from.</li> <li>• In regard of the basis of the costs, it was asked whether the cost includes that cost of demolition and reparation at the site.</li> <li>• It was also asked if the plan is a cost-cutting exercise.</li> </ul>	<ul style="list-style-type: none"> <li>• A partner will need to be identified for the development to finance the scheme and there will be close collaboration between the Council and development partner.</li> <li>• The costs presented are estimated costs, based on current information. Final costs will be drawn up when the plans have been agreed together with the support costs of the service users..</li> <li>• The care needs of prospective tenants will need to be assessed individually to confirm the cost of their care packages.</li> <li>• Developing an accommodation model that adheres to legislation, and national and local policy in the learning disability field is the main driver for the change that is proposed. Reducing the dependency on out of county services, where appropriate, can reduce the costs for providing services and as a result strengthen the business case to develop this scheme.</li> </ul>
<p><b>5.</b></p>	<p><b>Plans for the future</b></p> <ul style="list-style-type: none"> <li>• It was asked if there is a plan for the development and what other resource will be built there.</li> </ul>	<ul style="list-style-type: none"> <li>• We have an opportunity to design accommodation with specialist features and maximise the opportunity to use assistive technology.</li> <li>• It is intended to develop the</li> </ul>

	<ul style="list-style-type: none"> <li>• It was suggested that there should be separate accommodation, one for Y Frondeg residents and another for individuals with complex needs.</li> <li>• An opinion was also expressed that 16 is a high number of people to be accommodated in one site.</li> <li>• Welcoming the opportunity to develop a suitable property, suggestions were given</li> </ul>	<p>new accommodation model on the same site, so that the current residents of Y Frondeg continue to live at the home whilst the new development is built.</p> <ul style="list-style-type: none"> <li>• A Focus Group will be set up with the stakeholders to discuss purposeful planning for the new accommodation model to meet the needs for current users and to the future.</li> <li>• It is intended to research further models of accommodation with support for adults with a learning disability.</li> <li>• The intention is to develop a model of accommodation with support rather than a residential model. This corresponds to the vision of the service for adults with a learning disability. There will be an opportunity to develop a number of smaller units on the same site that will include single units and shared units, dependent on the need, wish and compatibility of each service user.</li> <li>• The model will be an opportunity to provide privacy by developing separate units. It will be an opportunity to develop a model to promote independence in addition to giving individuals an opportunity to take part in group activities and have</li> </ul>
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	<p>on how the new development should look</p> <ul style="list-style-type: none"> <li>It was also asked if it were possible to improve Y Frondeg home rather than closing it.</li> </ul>	<p>new opportunities to socialise.</p> <ul style="list-style-type: none"> <li>Y Frondeg residential home is not a model that corresponds with local or national strategy and it is not a model that is sustainable for the future.</li> <li>There will be an opportunity for residents to make recommendations on the design of the scheme through the Focus Group that will be established.</li> </ul>
<p><b>6.</b></p>	<p><b>Consultation</b></p> <ul style="list-style-type: none"> <li>There was concern about the quality of the consultation.</li> <li>It was suggested that there should have been</li> </ul>	<ul style="list-style-type: none"> <li>The "Report on the results of the consultation on the future of Y Frondeg" Appendix 2 outline's the consultation process. There was a problem completing the questionnaire online between 16 September and 22 September, this was outside the control of the service. A statement was issued on the consultation web page and a letter was sent to the Frondeg service users and their families as well as informing the staff of the problem. They were invited to resubmit their questionnaires. As a result it was decided to extend by a week the consultation period. It is possible that some replies may have been lost.</li> <li>One consultation was held because the two issues are</li> </ul>

	<p>two separate consultations, one for bringing people who receive care outside the county back to Gwynedd, and another for a specialist development for individuals with intense and complex needs on the Y Frondeg site.</p>	<p>connected and are dependent on each other.</p>
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